

WHAT'S INCLUDED IN OUR RATES?

UNION Public Utility District



Water Quality Assurance

Continuous treatment, testing and reporting to meet state and federal water quality and public health standards.



Infrastructure

Maintain, repair and upgrade pipelines, valves, treatment facilities, water storage and service connections.



Fire Protection

Install and maintain proper fire flows and hydrants to aid in fire protection for our community.



Customer Service

Providing services to assist customers and resolve water related issues.

What is the purpose of a water base rate?

Base rates are the fees applied to monthly customer bills for receiving water from a water agency regardless of the amount of water consumed. Base rates are the stable monthly revenue source for public utilities since they do not vary with consumption. While almost every public utility has base rates, the amounts vary widely by utility size and the number of customers. In general, larger, more populated utilities have lower base rates because they have more customers that provide a larger and more stable revenue stream.

How is water consumption calculated?

In addition to the base rate on your bill, customers are charged for the amount of water consumed during a billing cycle. Consumption is calculated by deducting the previous month's meter reading from the current reading. Visit upudwater.org to view consumption rates and more details about how the consumption portion of your bill is calculated.

